



California Department of Veterans Affairs

News For Veterans

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ALERT

FROM THE CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS

TELEPHONE SCAM USED TO PREY ON VETERANS

The USDVA Health Revenue Center has advised of the following:

"We have received credible information regarding a telephone scam whereby veterans are contacted and urged to call a 1-800 number. The pretext for this action is regarding the recent data loss by the VA and publicity generated from that event. The veteran is compelled to believe this is a resource to assist them. Once the veteran calls the 1-800 number, they are directed to call a 1-900 number where they incur a \$9.99 per minute charge. So far, this scam has only been identified in the Veterans Integrated Service Network (VISN) 16 in South Central Virginia."

The California Department of Veterans Affairs reminds all veterans to exercise caution when sharing personal information over the phone. Only share your information if you are 100 percent sure you are dealing with a legitimate organization and that you initiated the call. 1-900 calls are not free. For more information, please refer to the Federal Communications Commission's Consumer Facts website on 900 numbers at <http://www.fcc.gov/cgb/consumerfacts/900Fact.html>.

Note to editors: This News for Veterans and previous CDVA news for veterans, news releases, and advisories are available on our website at www.cdva.ca.gov and via e-mail from jaime.arteaga@cdva.ca.gov.